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## Confirm your report

**Company:** NORTHERN LIGHTS ELECTRIC INC**Report Date:** 6/9/2008**Category:** ELECTRICAL**Was Work Done?** Yes

\* More weight is given to a report where work has been completed.

**Hire Again?** Yes**Approx. Cost :** Very Reasonable**Description of Work :** Nick installed four condensors for our air conditioning units, put in a subpanel and two GSCI recepticle set ups.

**Member Comments :** We are in the process of a massive renovation of an old Victorian, including installing central air conditioning. It was not until we were faced with a record-breaking heat wave over this past weekend that I discovered our AC units had not been hooked up, nor did they have the wiring and subpanel required for the hook up. The electrician we had been using for the house did not return the messages we left late Friday afternoon at their office or personal cell by late Saturday, so I called Nick's emergency line. With temps in the high 90s, two very young children, and all of our bedrooms on the now-stifling third floor, we needed help quickly. Nick returned the call within a minute - literally. We explained the situation and he said he could help us Sunday, but that the hourly rate for labor was doubled, but if we could wait until Monday, he would attend to us first thing. We decided to tough it out through a very sultry weekend and today Nick was more than true to his word. He was prompt and courteous, explained everything and cleaned up after the work was finished. The price was more than fair and all this completed within less than 48 hours of our first desperate call and we still haven't heard from our "usual" electricians and a personal reference we had. Today the high is 95 and tomorrow is forecasted to top out at 98, so I can't tell you how relieved I am we found Northern Lights through Angie's list. They've saved us from another sleepless night in the stifling heat.

### Overall

Price

Quality

Responsiveness

Punctuality

Professionalism

**How much did the final cost compare to the original estimate?**

lower than estimate

**How does the value of the work compare to the price?**

I got more than my money's worth

**How far in advance did you schedule the work?**

same day

**Did you find the company through Angie's List?**

yes

**If yes, which source(s)?**

website

**Why did you choose this contractor?**

reputation   other:   Ability to help us quickly at a reasonable price

**Have you used this company before?**

this is the first time I've used this company

**What did you like most about this contractor:**

Responsiveness and reliability

**What did you like least about this contractor:**

N/A

**What surprises came up during the course of the work:**

None

**What words of advice would you give other members considering this contractor:**

Use this company!

**What words of advice would you give this contractor:**

None

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I confirm that this report is true and correct, and that it represents my actual experiences. I confirm that I do not work for competition with, or am not in any way related to the service provider in this report. **You Answered Yes**

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**It looks like you may have had a great experience.**

**Do you want to nominate this company for [Page of Happiness](#)?**

Yes  No

Reports nominated for the Page of Happiness may appear in the monthly publication and/or be posted to alternative locations on the website. / posted to these locations may be edited for space and clarity.

Edit

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